



- x Referral agent: Provide basic counseling and crisis management interventions with students while educating and referring students to the campus resources available that enhance their collegiate experience; be an educator to staff as they manage low level referral situations.
- x Initiatives: Promote and participate in Housing & Residential Education, the Student Success Unit, and university initiatives including, but not limited to sustainability efforts, student behavior, education, and other events.
- x Case Management: Utilize the university's case management system, Archivum Insights, to support student success by